

ASOEX – Arandanos 2012

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#### **The Challenge:**

Increase consumption (demand) for blueberries in advance of the expansion in blueberry production.

- Clearly there is a need to grow the number of consumers and per capita consumption. This can be accomplished through:
  - Expanded distribution
    - More locations where to buy / consume blueberries
  - Increase penetration
    - More blueberries in more locations
    - Increase velocity of purchases
  - New product innovation
    - Think differently about our berries



# FRUIT QUALITY & CONDITION at the consumer level needs improve

- Quality AND taste are KING
  - Consumers expect great taste especially when comparing domestic vs import prices
- Compare the difference in quality
  - <5 days (Domestic) vs >28 days (Import)
  - There is no good market for berries that looked aged, wrinkled, dehydrated, soft, mold & mildew.
  - There are alternatives that can replace Chilean blueberries
  - The locally grown effect
- New Varieties (Genetics) and Organics
  - powerful ways to differentiate



# FRUIT QUALITY & CONDITION at the consumer level needs improve

Consider US Grade #1 the starting point – the minimum standard

The expectation from Retailers is Grade Standard "U.S. No. 1"

- Anything less than that is exception receiving only.
- If they find production that can make this standard they will purchase that first.
- Buyers are defining their standards based on their customers, their markets, competitors and where their wives friends shop



# AVOID DELAYS getting berries from the Chile to the consumers

- Increase production requires improve coordination with the best customers
  - Pre-planned selling programs with the top volume retailers
- Keep fruit moving use largest customers to move the crop when inventories build
- Do not depend on the weekly spot market as your primary way to sell berries
  - The entire industry requires a pre-committed volume base and only sell into a spot market when conditions are right <u>be proactive!</u>

#### RETAIL CONFIDENCE

drives ads, larger displays and increased sales

- A retailer wont risk putting weak fruit on display
  - Can causes consumers to not shop at his store
  - If a consumer has a bad experience with produce, they stay away for 4-6 weeks
  - Consumer complaints are seen by upper management and taken seriously.
  - Increases shrink (loss) 2-3% is expected \$ average for department –
     higher priced berries can make that number jump up fast
  - Produce department is more important than blueberry sales
- Need to keep Chilean blueberries top of mind in a positive tone
  - Avoids the retailers from building displays and go on ad with other fruits



#### **ATOMIZED SELLING BASE**

#### creates a price driven marketplace

- The industry (sellers) must be focused on expanding consumption not filling orders for the fruit "on the boat"
- Too many sellers allows the buyers to wait until the last and lowest seller sets the price
- The produce industry has many examples where unity in the grower base creates more stable markets
  - Less intermediaries who create unstable market prices and volumes
  - Common standards of quality, rewarding the growers who deliver high quality berries, consistently, reliably.

#### **IMPROVED PLANNING**

with largest and best customers (retail and foodservice)

- Long Term Growth Strategies (3+ years ahead)
  - Top to Top level engagement
  - Buyers and grower are committed to support each other
  - Establish Berry growth goals, plans, products
- Mid Term Sales Planning (Upcoming season)
  - Compare sales forecasts to "last year"
  - Sell the same products and hope for better prices to set by the market leaders
  - Let the buyers set the ads timing and volume
  - Sell what is packed vs pack what the marketplace wants
- Short Term Sales (Day to Day, Week to Week, Ship to Ship)
  - Spot markets pricing
  - Fill orders vs create demand
  - Rely on third party intermediaries to find a "home"



#### **The Opportunity:**

Make it easier for consumers to Find, Buy, Consume and Enjoy

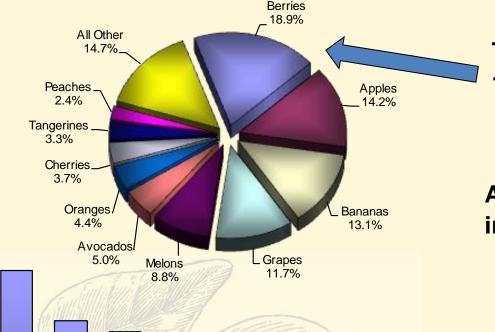
FRESH BLUEBERRIES

Follow the Coca Cola example:

"To be within arms reach of desire"



#### **Total US Retail - FRUIT**



The Berries category accounts for 18.9% of Total Fruit dollar sales:

And Berries saw a +4.7% increase in dollars vs. the previous year:

			Velons 8.8%	9	Grapes 11.7%					Dellara	Orange and 50
	Canthalla			7						Dollars Berries	Current 52 \$3,571,87
			-3/							Apples	\$2,685,83
	M S									Bananas	\$2,473,02
4 70/	2 504	4 50/	0.40(	4 504	4 70/	F 70/	0.00/	0.00/	4 70/	Grapes	\$2,214,99
4.7%	0.5%	1.5%	<b>-3.4%</b>	-4.5%	4.7%	-5.7%	0.9%	9.0%	1.7%	Melons	\$1,664,70
7				3	: 111/1/1	All line	<u> </u>			Avocados	\$945,80
	i					- 3				Oranges	\$831,40
										Cherries	\$693,30
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Berries	Apples	Bananas	Grapes	Melons	ca	Oranges	Cherries	ēri	Peaches	Total Fruit	\$18,940,64
0	Ba	Ba		Avocados	Ō	Ö	Fangerines Peaches			201	

		%
Dollars	Current 52wks	Change
Berries	\$3,571,879,288	4.7%
Apples	\$2,685,832,173	0.5%
Bananas	\$2,473,021,108	1.5%
Grapes	\$2,214,993,412	-3.4%
Melons	\$1,664,709,514	-4.5%
Avocados	\$945,801,560	4.7%
Oranges	\$831,404,258	-5.7%
Cherries	\$693,304,583	0.9%
Tangerines	\$624,929,967	9.0%
Peaches	\$449,235,223	1.7%
Total Fruit	\$18,940,641,167	0.6%

52 Weeks ending 2/26/2012 – FreshLook Marketing (FLM) **Top 10 Fruit Categories - Dollars** 



### Who Are Top 20 Retailers

Rank	Retailer		Rank	Retailer	
1	Walmart	Walmart :: Save money. Live better.	11	H.E. Butt	H-E-B
2	Kroger	Kroger	12	Sobey's	Sobeyr
3	Costco	COSTCO.	13	7- Eleven	Hern
4	Safeway	SAFEWAY () Ingredients for life.	14	Meijer	Higher Standards
5	Supervalu	SUPERVALU neighborhood grocer	15	Dollar General	DOLLAR GENERAL  Save time. Save money. Every day!*
6	Loblaws	<b>Loblaws</b>	16	Wakefern	Wakefern
7	Publix	Publix.	17	Metro	metro
8	Ahold	M Ahold	18	B.J.'s Wholesale	BIS
9	C&S	c&s wholesale grocers	19	Whole Foods	WHÔLE FOODS
10	Delhaize	DELHAIZE #5	20	Giant Eagle	GIANT EAGLE

Source: Supermarket News

# Understanding US Consumer Demand for Blueberries

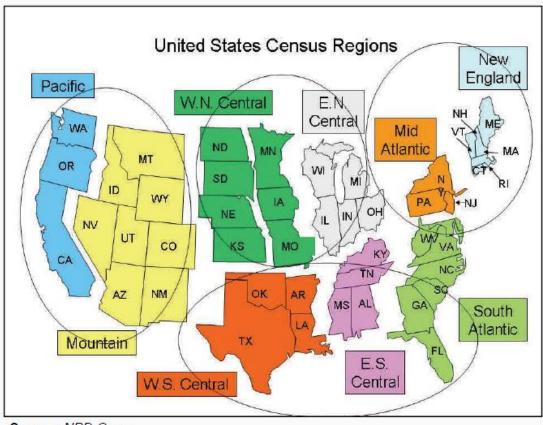
- Retail sales to consumers has been growing from
   East to West
  - Better display space / size / ads +
  - Regional differences
    - How to increase depth of sales
      - -Sales per store >
      - -Consumer per capita





#### Consumers are NOT Alike

#### CONSUMPTION BY REGION



Eatings by U.S. Region (%)							
	Fresh	Processed					
North East							
New England	7.4	4.7					
Mid-Atlantic	13.4	14.6					
Central							
East North Central	20.1	25.4					
West North Central	8.2	6.6					
South							
South Atlantic	21.4	18.3					
East South Central	2.7	2.7					
West South Central	4.6	6.8					
West							
Mountain	6.8	10.6					
Pacific	15.3	10.3					

Source: NPD Group.

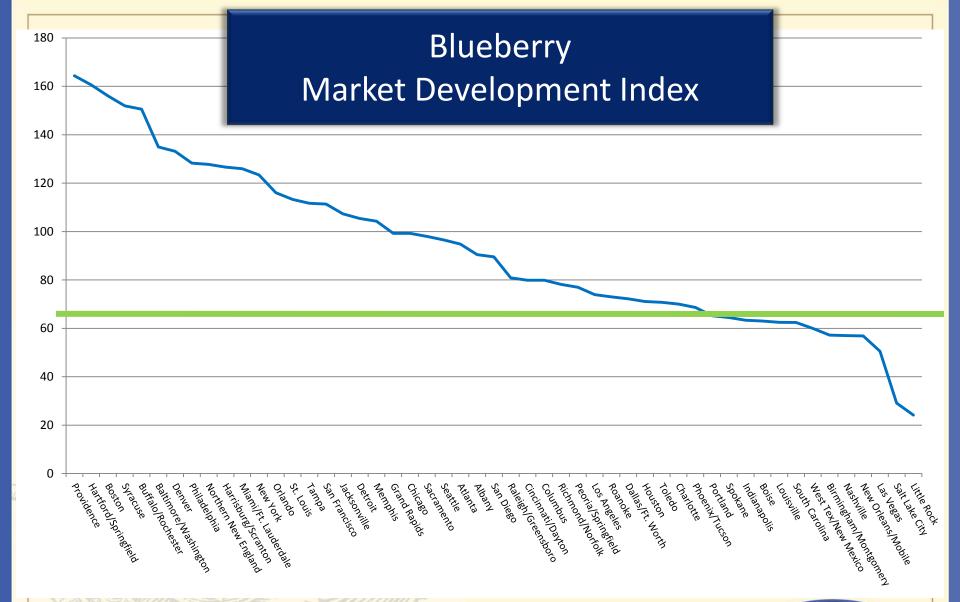


#### Retailers are NOT Alike.

#### Comparison of Average Weekly Store LBS Sales

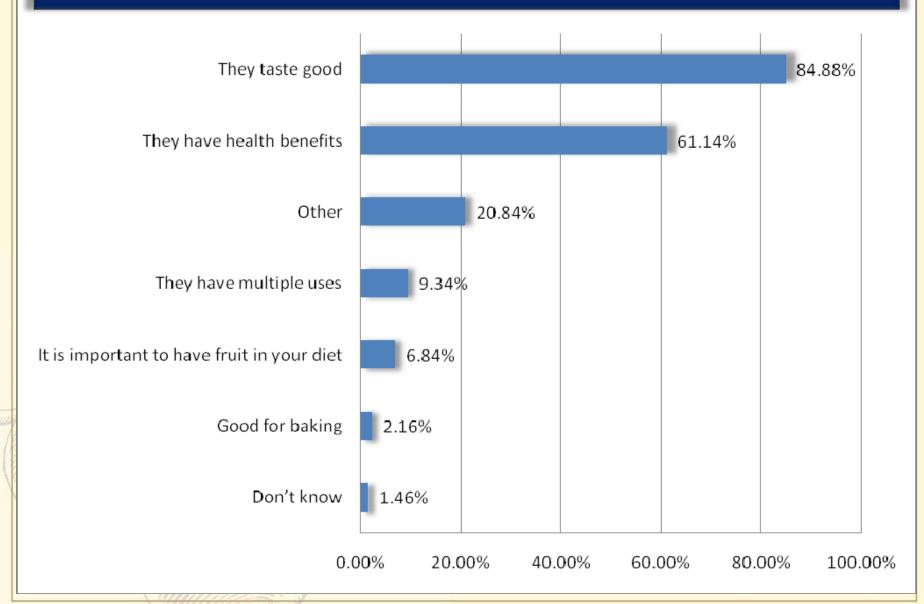
		2011/01/09	2011/01/16	2011/01/23	2011/01/30
Pounds per Store Selling	California	103	87	190	143
	<b>Great Lakes</b>	102	103	76	121
	Midsouth	76	64	98	91
	Northeast	167	133	185	211
	Plains	74	51	157	100
	South Central	63	75	129	119
	Southeast	152	173	177	288
	West	112	154	202	162
	Total U.S.	113	110	150	162





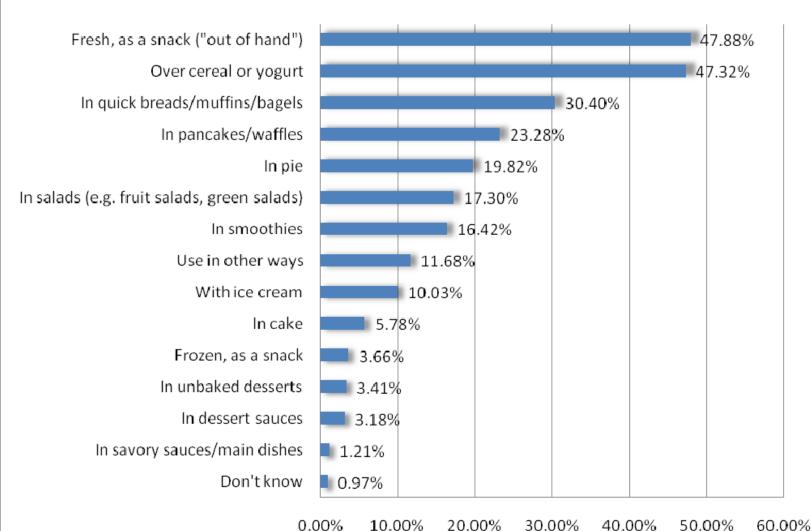


#### What Drives Blueberry Consumption



#### How Are Blueberries Consumed?

#### In what ways do you like to eat blueberries?



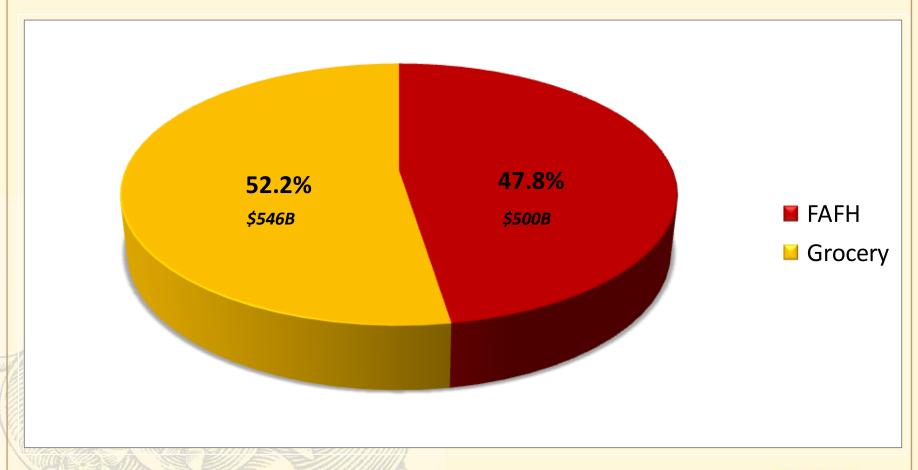
Source: USHBC Blueberry Attitude & Usage Study 2008

#### **Consumer Consumption Facts**

- Where do consumer spend 2/3 of their days
  - Away from home where to they eat ????
    - Breakfast car
    - Lunch at the desk
    - Dinner ?
- Did you know that 2% of Blueberries in FDS
  - Limited long term plans / no confidence / no crop knowledge / difference between getting orders and getting on the menu / no foodservice packs & products / culinary (exec chefs) vs procurement



#### 2009 Share of Consumer Food \$\$





Data: Technomic, January 2010

# Foodservice Distributors – Top 7 in Growth















# The Foodservice Market is Segmented by Operator Type

## Total Restaurants (Commercial)

Limited Service Restaurants

Full Service Restaurants

**Bars & Taverns** 

## **Beyond Restaurants** (Non-Commercial)

Business & Industry

**Healthcare** 

**Education** 

Travel & Leisure (Lodging, Air)

Retail Hosts (Grocer, C-Store)

Other (Vending, Military)



#### Restaurants

#### (QSR)Quick Service / (LSR) Limited Service

2009 Sales: \$189.3B

Nominal Growth: 1.5%











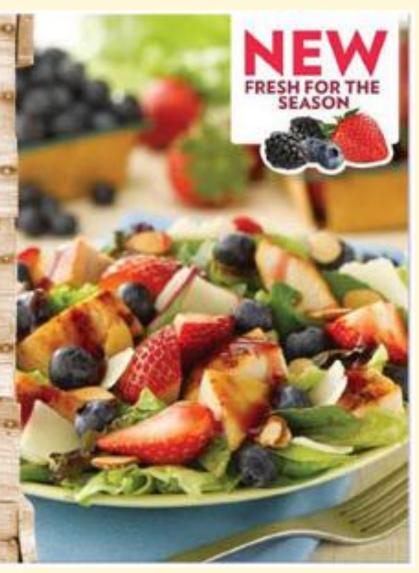


Get a taste of the berry best for you.

#### BERRY ALMOND CHICKEN SALAD



- · Provides 70% of the daily recommended amount of vitamin C.
- A good source of floer.
- Our full-size salad is only 330 calories without chicken.





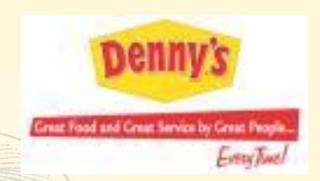
# Restaurants Chains

#### (FSR) Full Service

2009 Sales: \$136.7B

Nominal Growth: (4.1%)













#### **Education**

#### **College & University**

2009 Sales: \$12.9B

Nominal Growth: 3.0%



# Schools Kindergarten-12 Grade

2009 Sales: \$16.9B

Nominal Growth: 2.0%





## **Healthcare**

#### Hospitals

2009 Sales: \$9.8B

Nominal Growth: 1.5%



### **Nursing Homes**

2009 Sales: \$5.0B

Nominal Growth: 3.5%





### **Business & Industry**

2009 Sales: \$13.4B

Nominal Growth: (2.6%)

#### **Convenience Stores**

2009 Sales: \$10.4B

Nominal Growth: 1.5%

## Hotel/Lodging

2009 Sales: \$25.7B

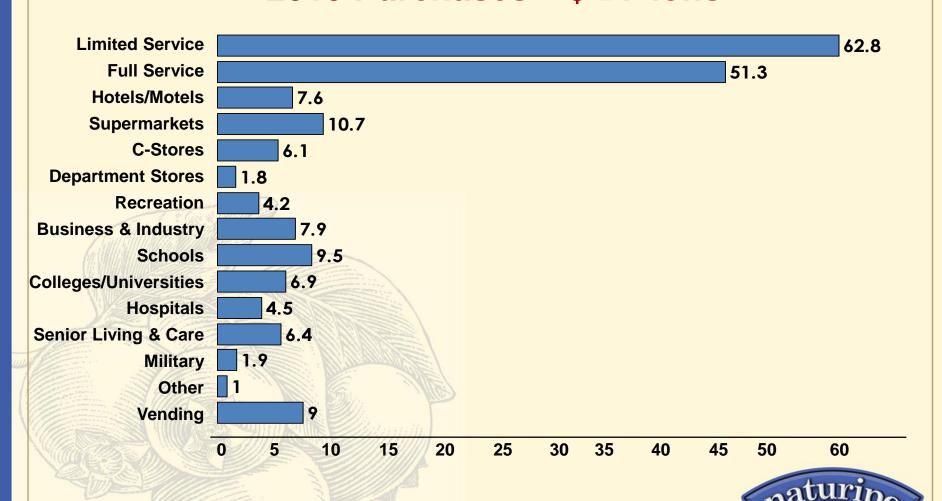
Nominal Growth: (5.6%)



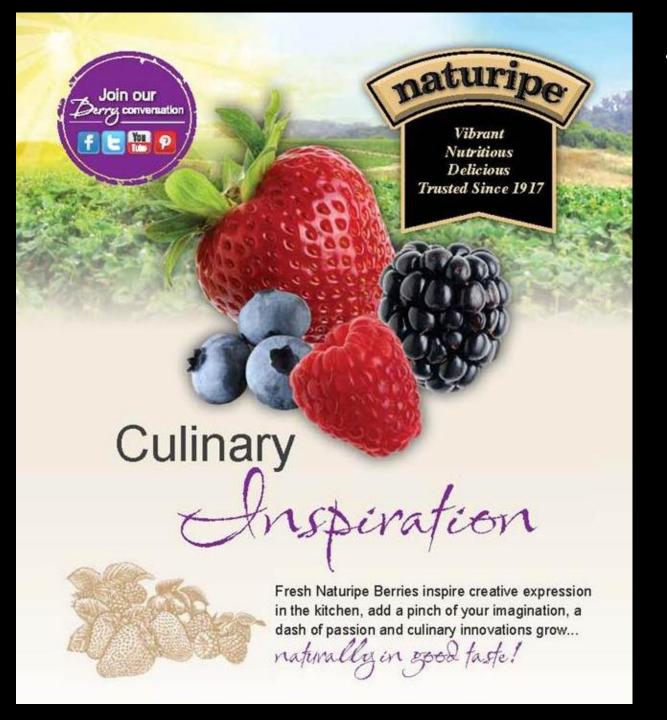




#### **Summary of the Industry** 2010 Purchases – \$ Billions



Source: Technomic, Inc. & NRN



#### **Berries on the Menu**

**Taste** 

Health

Color

Texture

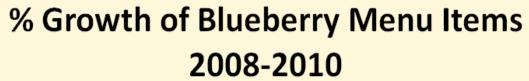
Aroma

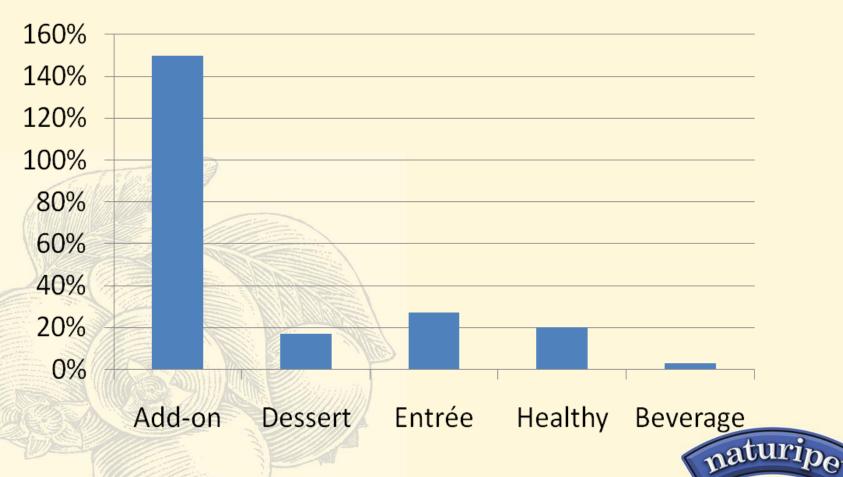
Indulgence

Fresh – Quality

Elegant

#### Blueberry Menu Items are on the Rise





Data: Technomic 2010



# KIDS' MENU CONCEPTS NUTRITION • VALUE • FUN





# RAISING HEALTHY KIDS



84% INCREASE

IN MENTION OF

"FRESH"

ON MENUS IN 2 YEARS!





KIDS

AND

CUISINE



86%

kids who will try fruits at restaurants









Berry mentions are showing up on LSR Trendsetter menus

**77%** 

kids who will try vegetables at restaurants

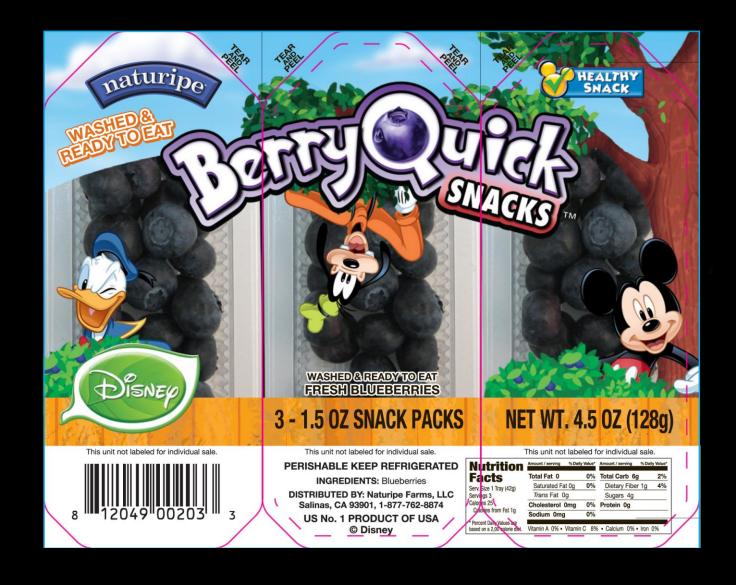


## Pre Washed – Ready To Eat



Retail and Foodservice Packs

## Disney – Magic of Healthy Living



# Growing the category requires new approaches, new thinking and developing new possibilities





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