

# Chilean Blueberries in North America

Presented by: Tom Tjerandsen, Managing Director, North America The Chilean Fresh Fruit Association







# Chilean Blueberries in North America Agenda

- North American Economy
- North America Retail Environment
- Blueberry Situation in North America
- Promotion Programs
  - USHBC Summer
  - CBC Winter
- Challenges and Opportunities
- Summary





# Negatives

#### **U.S. Economic Environment**

- Unemployment continues to rise.
- Stock Market continues to fall.
- Belief the country is headed in the wrong direction continues to rise.
- Same store sales versus prior year continue to fall.
- Food and gasoline prices continue to rise.
- Value of dollar against other currencies continues to fall.



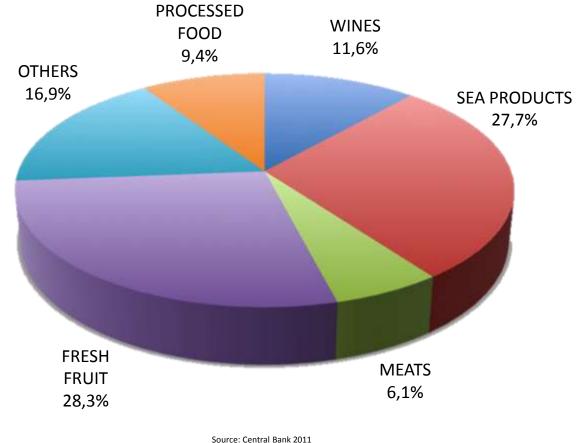
# **Another Negative**

We are now competing with new markets in the world for the limited production from Chile

#### **GENERAL DEVELOPMENTS IN CHILE**

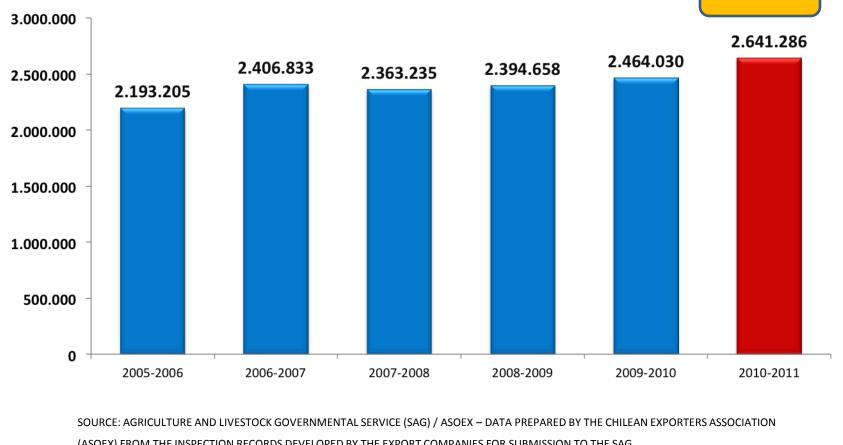
#### FRESH FRUIT: CHILE'S LARGEST AGRIFOOD INDUSTRY

- AGRICULTURAL EXPORTS REACHED US\$14,6 BILLIONS IN 2011
- FRESH FRUIT IS THE LARGEST FOOD EXPORTING SECTOR (28,3%)



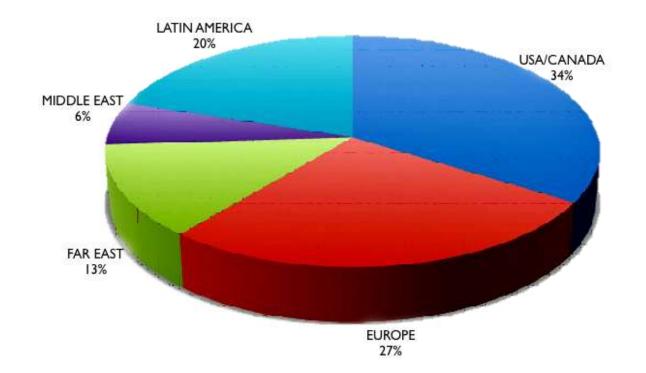
#### **EVOLUTION OF FRESH FRUIT EXPORTS TO THE WORLD – TONS**

+ 7.2%



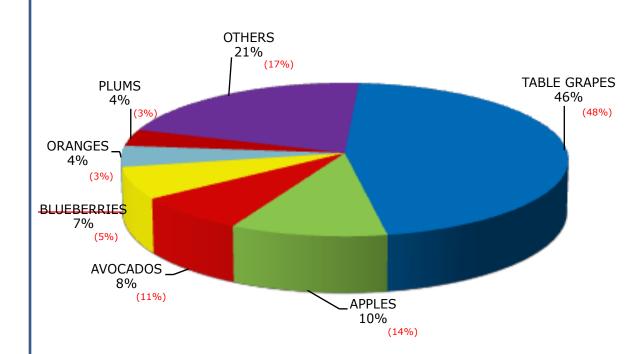
(ASOEX) FROM THE INSPECTION RECORDS DEVELOPED BY THE EXPORT COMPANIES FOR SUBMISSION TO THE SAG

#### MAIN DESTINATION MARKETS 2011-12



SOURCE: AGRICULTURE AND LIVESTOCK GOVERNMENTAL SERVICE (SAG) / ASOEX – DATA PREPARED BY THE CHILEAN EXPORTERS ASSOCIATION (ASOEX) FROM THE INSPECTION RECORDS DEVELOPED BY THE EXPORT COMPANIES FOR SUBMISSION TO THE SAG

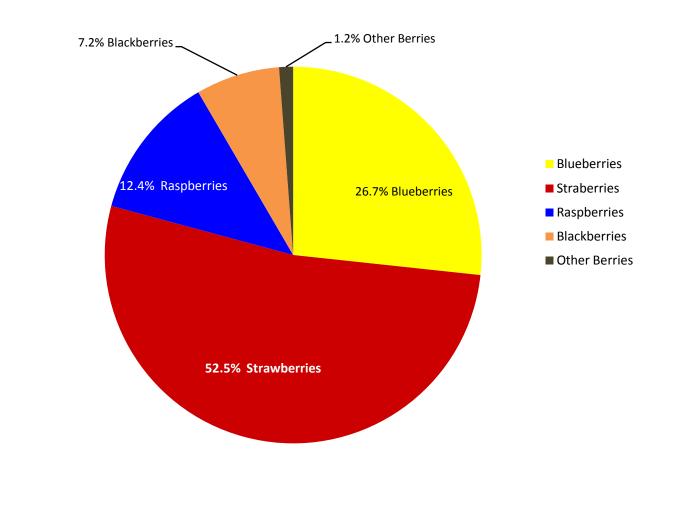
#### **FRESH-FRUIT EXPORTS TO THE US - TONS**



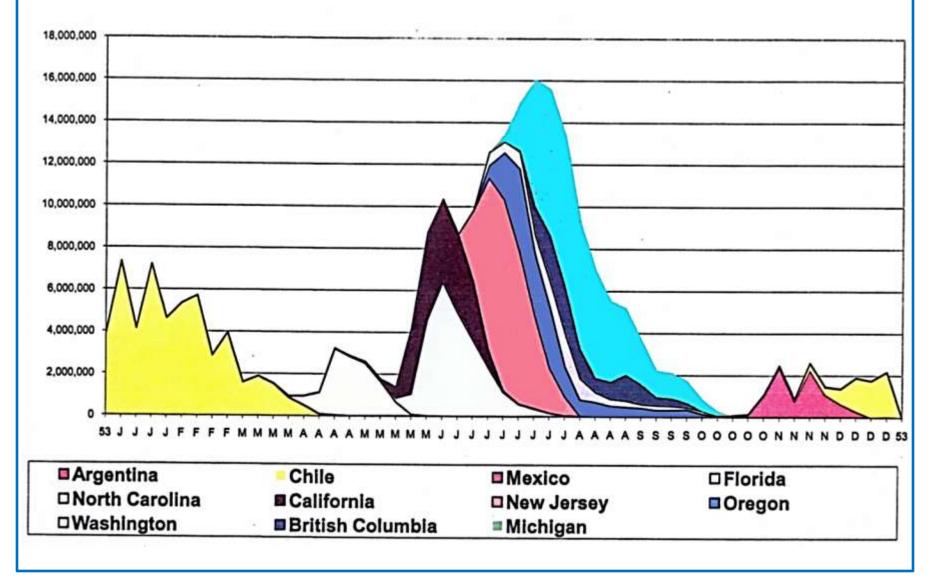
	SSEAS	% %	
SPECIES	22009-2010	22010-2011	VARR
TABLE GRAPES	425,941	397,270	-6.7
APPLES	122,526	90,419	-26.2
AVOCADOS	100,165	66,120	-34.0
BLUEBERRIES	40,842	58,386	43.0
ORANGES	28,220	38,059	34.9
PLUMS	27,237	30,476	11.9
CLEMENTINES	26,122	29,392	12.5
NECTARINES	27,022	27,975	3.5
KIWIS	21,901	22,894	4.5
PEACHES	21,473	22,584	5.2
LEMONS	17,526	20,669	17.9
CHERRIES	11,036	20,125	82.3
PEARS	14,772	17,985	21.8
TANGERINES	5,424	10,665	96.6
POMEGRANATES	270	2,102	677.7
OTHERS	5,605	7,107	26.8
TTÖTAL	896,082.2	862,228.28	-3.88

#### Total Berries Category Dollar Share by sub-category

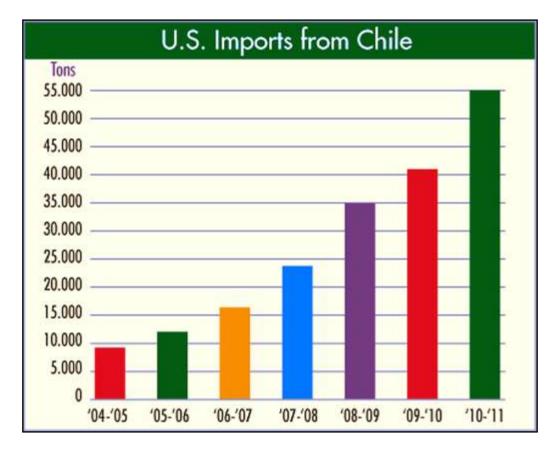
52 weeks ended 12/31/11



#### **Global Blueberry Shipments to U.S.**



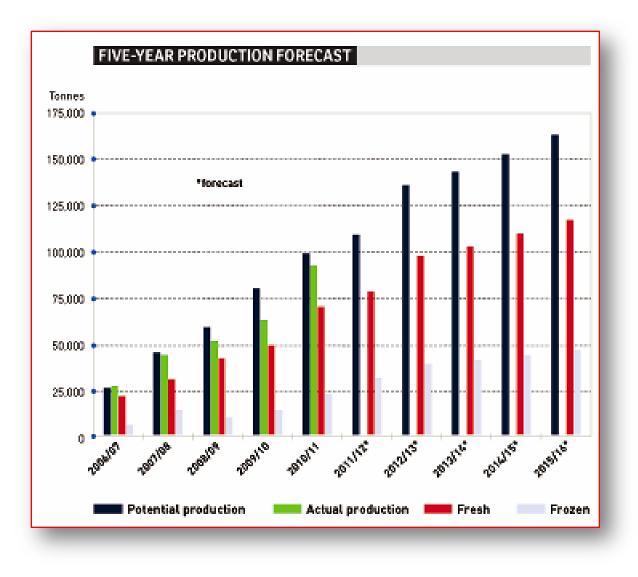
#### **Chilean Blueberries in North America**



Blueberries **Chile** 



#### **Sales Trends**

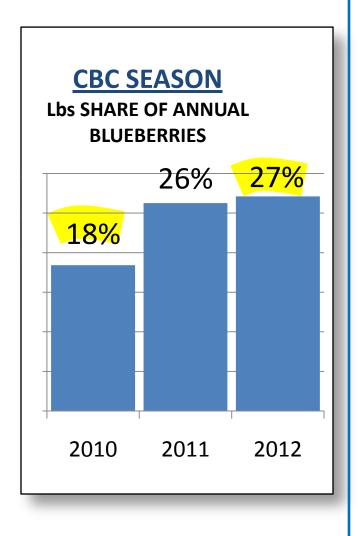


#### **Total U.S. Blueberries** 3 Year Sales Trends, 2010 to 2012

	4MONTHS ENDING MARCH						
	2010	%CHG	2011	%CHG	2012		
Dollars	207,190,978	28.3	265,787,002	0.4	266,933,704		
Pounds	30,657,638	61.8	49,596,184	4.0	51,562,941		
Purchases	63,897,176	45.5	92,948,383	(5.8)	87,585,010		

	52WKS ENDING MARCH						
	2010	%CHG	2011	%CHG	2012		
Dollars	754,810,419	11.0	837,694,277	4.5	875,704,915		
Pounds	166,449,057	13.5	188,914,028	0.7	190,180,766		
Purchases	267,989,153	12.6	301,709,163	(3.6)	290,931,394		

- Dec-Mar Chilean pound share of all Blueberries have increased from 18.4 to 27.1 share
- Pounds & Dollars are increasing each year but actual packages purchased declined -5.8% from 2011 to 2012



### **Total U.S. Blueberries Through 2012**

Dec-March vs. April-November

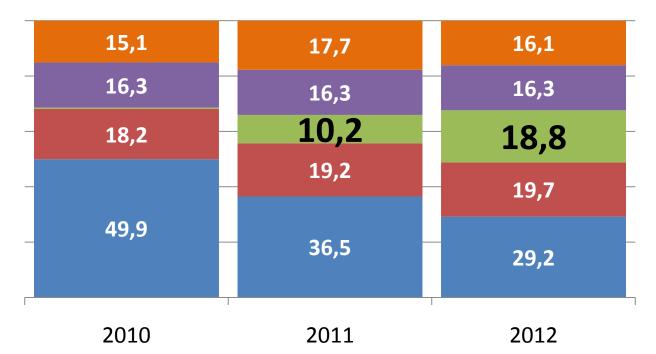


#### Dec-March 3 year trend

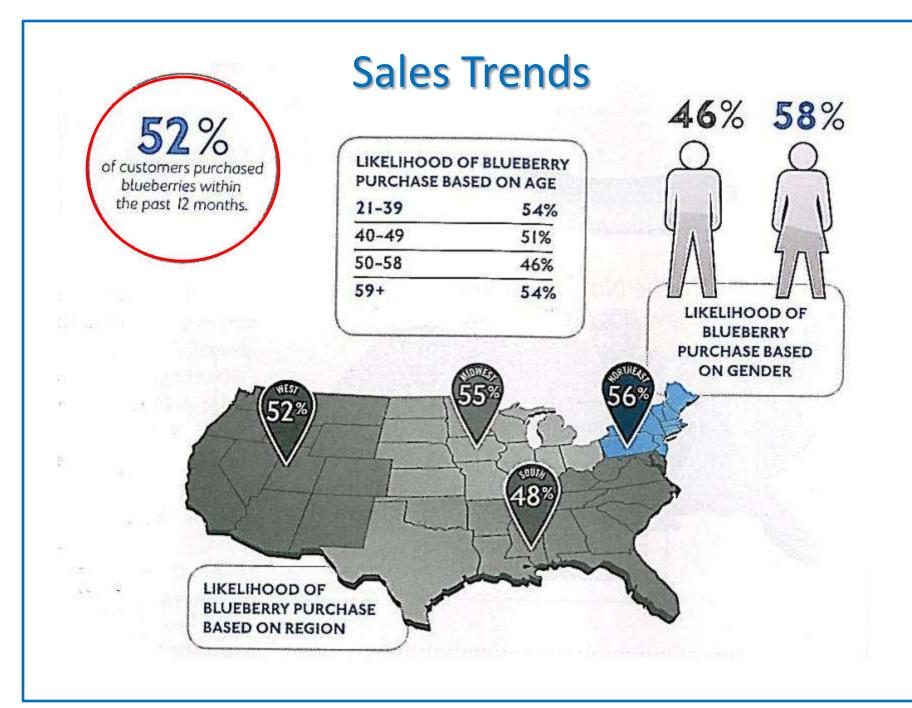
- Chilean season trending to larger size units & lower prices
- Apr to Nov. trends are flat on pack size and Ave Price
- Price gap Chilean season to Apr-Nov 3 year time narrows from \$2.73/Lb to \$.79/Lb.

#### Total U.S. Blueberries Dec to March Share of Package by Size

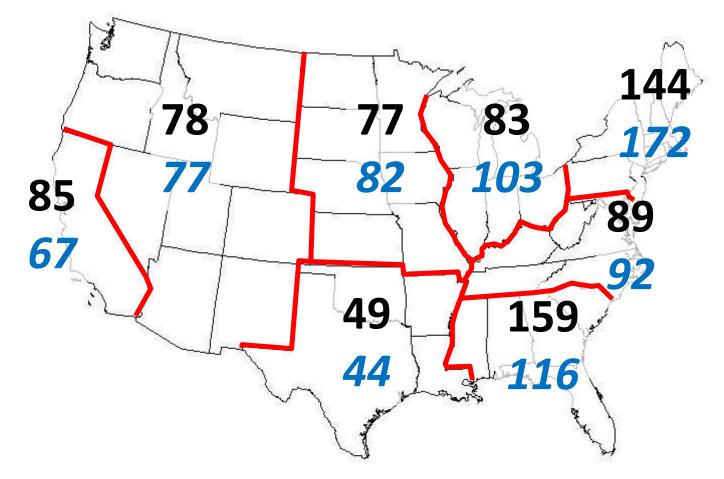
■ 60Z ■ 120Z ■ 160Z ■ 110Z ■ A/O SIZES



- 2012 broader mix of package sizes with larger sizes growing fastest
  - Equal or larger than 12 oz. size:
    - 2010 34% share
    - 2012 54% share



#### Fresh Blueberries Regional Lb Sales CDI to National Ave 100 = Average, Dec-March in Black versus *52Weeks in Blue*



- Southeast post highest CDI during Chilean season
- Northeast is strong during both the CFF season and Year-Round

**Combined Blueberry Promotion** NORTH AMERICAN BLUEBERRY **PROMOTION BUDGETS U.S. DOMESTIC** \$ 2,540,000 **GROWER CONTRIBUTION IMPORT CKECK-OFF FUNDS** (INCLUDES FROZEN) • CHILE \$900,000 CANADA 375,000 ARGENTINA 160,000 25,000 ALL OTHERS CHILEAN GROWER FUNDED PROGRAM \$350,000 TOTAL ANNUAL GROWER PROMOTION FOR NORTH AMFRICA \$4,350,000

### **Combined Blueberry Promotion**

# USHBC – Summer Marketing Program







# **Television Publicity**





blueberries













# **Magazine Publicity**







# **Newspaper Publicity**







HEALTH AND FITNESS Healthy Recipe: Blueberry French Toast for Cozy Mornings

Blueberry Nepoleons: A Simply Royal Dessert



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LittleBlueDynamos.com





# Use of Social Media to Communicate With New Market Segment



FACEBOOK



blueberries



LittleBlueDynamos.com

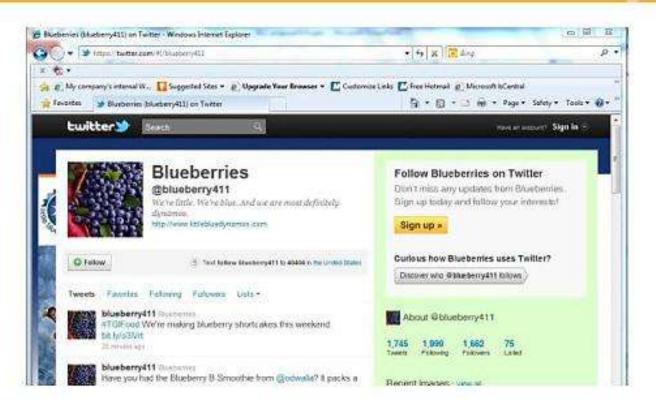


# Social Media Conversations- Twitter





blueberries



- Twitter followers number 1,700--goal for 2012 is 3,000
- Tweet Chats encourage new followers and drive traffic to USHBC website and Facebook





# School Foodservice





blueberries

Blast excitement into your menus with little blue dynamos!



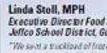


Blueberries...so easy to use and so versatile! Visit www.bloeberrycouncil.org for more bloeberry meno ideas. Bloeberries are a USDA lood.

#### How Do Your Customers Like Their Blueberries?



**Cindy Hobhs** Executive Director Child Nutrition Services Charlotto Macklenburg School District, NC "Our staff can hardly make blueberry yegunt parfaits fast enough to meet demand?"



Executive Director Food Services Jeffco Schoel Dist ict. Golden, CO

"We sent a truckload of froten biseberries to a processor to make blueberry compole to serve with general as - no more symp!"



Jonathan Dickl, MBA, SNS Executive Director School Nutrition Knox County School District, TN "Our trut deplays have dishes of blueberries the kids can grab and ge."



Wanda Grant, RD Director Child Nutrition Services Palm Springs Unified School District, CA

The commodity blueberries are exceptional in quality and the kids love them."







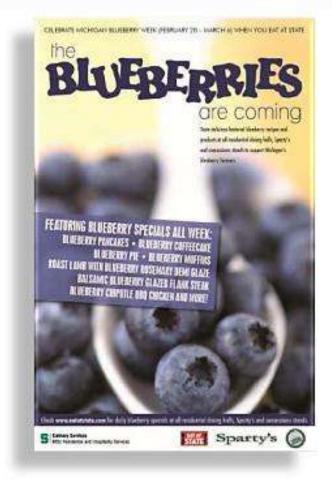
### **College On Campus Dining**





blueberries

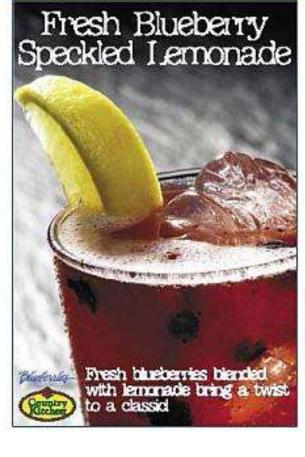


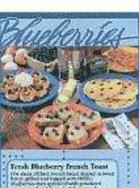




### **Restaurant Promotions**







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Old-Feshioned Blueberer Shortcake The split is body to be an add bit is man, who pool suppli-beau consider a web station from who are a more with the board party const. \$2.75

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blueberries

LittleBlueDynamos.com

# **Combined Blueberry Promotion**



### **Combined Blueberry Promotion**

# CBC – Winter Marketing Program







# Overall Challenge: How to effectively reach 350 million consumers with \$350,000.







# Solution:

Motivate our partners in the distribution chain to use their resources to carry our message for us.





#### Blueberries **Chile**

#### Sales Research

#### **Blueberries**

#### **Optimizing Jan-April Sales**

**Executive Summary Blueberry Selling Best Practices** 

#### Results

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· Early-season promotion, followed by a considered

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- High partnerses promote multiple variations at the case

Promite endoge variables at the party are Fand weight grape packages sail at higher retails per

Based upon an analysis of sales per \$MM ACV, 9 retailers were discovered to be selling twice as many Blueberries as all other 130 retailers. All of these "best practice" retailers utilized similar tactics to achieve superior results.

#### Assortment

Best of class retailers consistently sold both small and large packages of Blueberries; they sold either 4.4 oz. or 6 oz. units along with a larger 12 oz. and/or 18 oz. package.

#### Pricing

Best performing retailers were aggressive in promoting Blueberries both regular non-promoting retails as well as promotional retails. Their retails were always competitive.

#### Promotion

Blueberry promotions were the key to superior results. Best of class retailers advertised +10% more of the time than the other retailers (55% versus 45%). When best in class retailers promoted, they increased sales +50% more than when Blueberries

were not advertised. Blueberries were often promoted

with other berries and this increased their sales another 13%.







#### **Sales Research**







Understanding Trade Perceptions of Chilean Blueberries

> **Trade Survey Results Report** developed for:







# Opportunities for Growth: Consumers Retailers/Wholesalers Foodservice Operators/Distributors Importers Exporters





### **Consumer PR Campaign**

#### **Promoting Good Health**

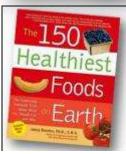
Early Season





# Media Blitz

















## **Promoting Good Health**



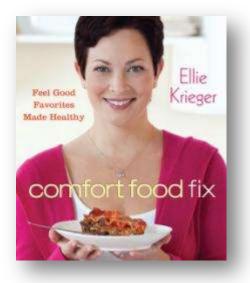
CBC spokesperson and author Jonny Bowden touts Chilean Blueberries on a nationwide media tour



71,089,810 homes were reached – a little over 61% percent of all U.S. homes – with our blueberry health messages.

# Promoting Good Health

## National Satellite Media Tour





Our Registered Dietitian and Chilean Blueberry spokesperson, Ellie Krieger executed a Satellite Media Tour. Over 16 million homes were reached in the early 2011-12 season

During her interviews, she demonstrated her Crispy French Toast Fingers with Blueberry Maple Sauce utilizing fresh blueberries from Chile. In every interview she referred to "These little blue dynamos."

## **Promoting Good Health**









In total, this season's Chilean Blueberry TV and online media coverage reached an all-time high of over 125 million viewers













# **Consumer PR Campaign**

**Promoting Good Health** 

#### **Reaching over 18 million consumers**

### with expanded U.S and Canadian distribution of fresh new

#### blueberry recipes to national and local

print, broadcast, and online food media.

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#### Promoting Winter Usage at Point of Sale





### Promoting Winter Usage at Point of Sale



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### Promoting Winter Usage at Point of Sale





#### Promoting Winter Usage at Point of Sale



### Display Contests Throughout the Season



#### Display Contests Throughout U.S and Canada



AWG-Springfield - gift card expenses of \$1329.10 Case movement increase of 3,923 cases or 160% Sales were up \$85,470 or 151%



#### Weekly Feature Ads Throughout the Season

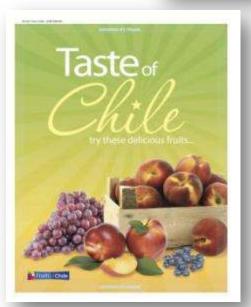














#### Blueberries Chile

#### **Trade and Industry Communications**

#### One of the **Categories** in **Produce!**

Blueberry demand continues upward. With these Little Blue Dynamos<sup>™</sup> from Chile,

BLUEBER





+ Genutile with 1002 unes all year tring. · Fresh deficient flatte



Prepare for increased demand sparked by unprecedented 2017/2012 winter promotional support.

#### · New writer recipes and evelopian will be distributed nationally to nevergapers, megazives and food serbutes, which will also

heigh build incremental takes for the in products strenweight Radio and talevision inexcages focusing an healthful une and defenses Chileast Southernian backed by health and outstice experts, will be telepted in key markets





#### Chilean Blueberry Committee launches aggressive promotion campaign

#### By Commissi DiMagman

The Chilcast Blueberry Committee int Sonoma, CA, has faunched an aggres- development to help educate com-New Too, in support tales and con- benefits of the "Little Bias Dynamos," sumption of fresh blacherrises from registered stademark of the U.S. High Chile during the winter months in bush Blasherry Council. North America. The committee Tom Terandien managing director announced the program Dec. 1.

dist and lifestyle.

Mueberry weiper, developing Immaure

highlighting pertinent research and collising the help of nationally recognized research and eve promotion campaign. New Year, summer about the health and matrices

of the Chilean Fresh Fran Association, The sampsign, timed to councide. North America, said the campaign scale with record highs in projected Chilean kicked off the last week of December blueberry volume into North America, and will run through lanuary, 'when is aimed at consumers. It focuses on the Chilean blueberries are at these peak," health benefits of fresh blasherries and the said. "North America is the top how savily they integrate into a brabby export market for Chilean blachenies. We are committed to providing support Through the multi-faceted campatgs, to out retail and foodservice base not the CBC encourages consumers to add - only by ensuring a continuous wintertresh bleeberries to their diabes as they time supply of high-quality, summerattive to be healthier by adding new desh lisit, but with creative promotion-



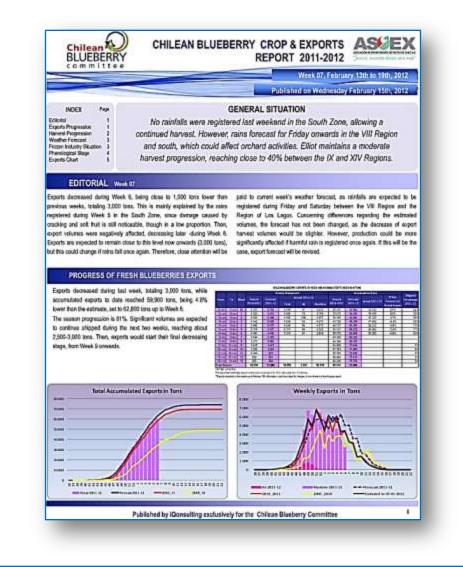
inenv creations to its stock of nutritions all programs that resonate with con- The Chiesan Blueberry Committee has a new marketing campaign to support Continued on page-19 subsec of its blueberries. (Photo countersy of the Ovlean Blueberry Convertine)

Mindatell producenews.com

#### **Trade and Industry Communications**



#### Trade and Industry Communications

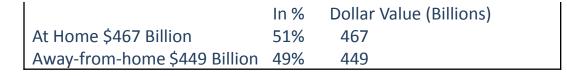


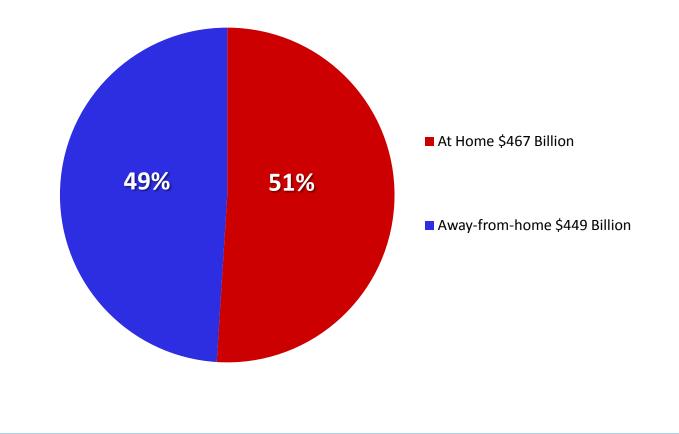
Trade and Industry Communications

# Exhibits / Trade Show Participation Featuring Chilean Blueberries at:

- PMA
- Canadian Produce Marketing Association
- New England, Eastern, Pacific, South East, Midwest, and New York Produce Expos.

### Food Dollars Spent at Home and Away-from-home







# **Foodservice Campaign**

### A Steady Stream of Trade Media PR





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Recipedia



### Wake Up!

te interest not only in morning r time for your menu to rise and shine vorites and reinterpreting breakfast and French toast. At Mindy's HotChocolate Re hash (\$13) was a Fall brunch item, it was made Nichols Farm fingerling potatoes, French greet served with two poached eggs. Brunch at Ash featured Apple Pie French Toast (\$12) with Call a topping of roasted local apples and crunchy got a taste of what they were missing when Wi featured a special event, Breakfast for Dinner ( ity). The event showcased the restaurant's wee 7 p.m. with a progression of featured dishes su with Local Honey, Dried Fruit, and Currant Toat Waffes with aged Cheddar and Indiana Maple see this month's recipe section with ideas such and Idaho Potato Hashbrown Muffins from Hy



**Yogurt Parteit** 

From: Warrie Van Akin, Director of Optradionia, Crowne Plaza Concord, Vineyards Chop House, Concord, GA. Yeld: 8 sarvings.

3 fresh Chilean kiwi, peeled and diopd %-W\* 1 pint hesh Chilean blueberries 3 Chilean persimmon or fresh massing means thread

**On-Trend Recipe** 

Spinach Salad with Clementine. Fresh Chilean

Blueberries, Avocado and Orange

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PROBABILITY OF MERCH

IDEAS: Our website

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rants, plus a recipe clatabase organized by

chefs' names. Check

out more menu suppentitions and recipier

of www.restaurant

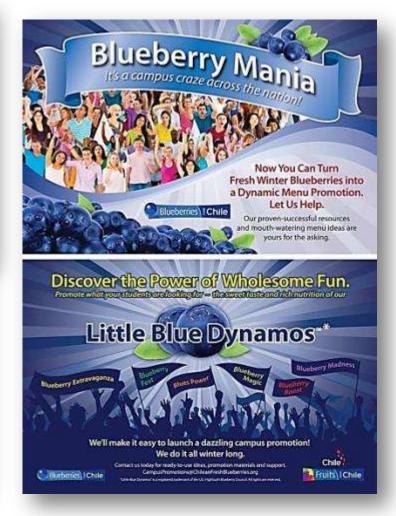
hospitality.com.

offers breakfast



# **Foodservice Campaign**





# **Blueberries at North Carolina State**



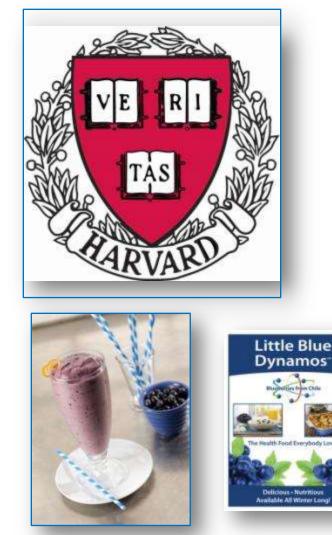
 3 days of blueberry recipes at dining halls across campus for breakfast, lunch and dinner

Promoted with facebook, posters, table tents and digital signage with "Kick the Winter Blues with Fresh Blueberries" theme

- Chef Kenji Terawaki guest starred during a dinner and lunch service
  - Prepared and served two custom recipes
  - Conducted a training session with culinary staff
- 200 t-shirts given away
- 250 nutrition brochures handed out

# **Blueberries at Harvard**

- Blueberry recipes featured at dining halls across campus
  - Promoted with posters, table tents and digital signage
  - Fight the free radicals theme
- Blueberries displayed on fresh fruit bars and in savory recipes
  - Fresh blueberries and Sao Paolo shrimp
  - Winning smoothie served for the next month
- 100 t-shirts given away
- 3,000 nutrition brochures handed out



# **Blueberries at Cornell University**

Blueberries Chile

- 10 days of blueberry recipes at dining halls across campus
  - Promoted with posters, table tents designed by CBC
  - Blueberry mascot costume!
- Culminating in blueberry smoothie-making contest
  - 182 entries, hours of tasting
  - Winning smoothie served for the next month
- 150 t-shirts given away
- 3000 recipe brochures handed out





# **Blueberries and Aramark**



- Westminster College showcased Chilean blueberries the first week of March
- Used the Fight the "Free Radicals" theme
- "Blueberry Trivia Wheel", offered 50 t-shirts as prizes
- Blueberry recipes at dining halls across campus for breakfast, lunch and dinner
- Promoted with posters, table tents and digital signage with "Fight the Free Radicals" theme



Attended by more than 7,000 catering and event professionals. One of the fastest growing segments in foodservice.

The biggest show in the industry!







Las Vegas Convention Center



# **Foodservice Campaign**

### **Other Industry Events**

- National Association of College and University Food Service
- PMA Foodservice Expo
- International Foodservice Marketing Association
- Culinary Institute of America









# **Foodservice Campaign**

National Foodservice Distributor Promotions





# **Social Media**



# **Chilean Blueberries in North America**

# Summary

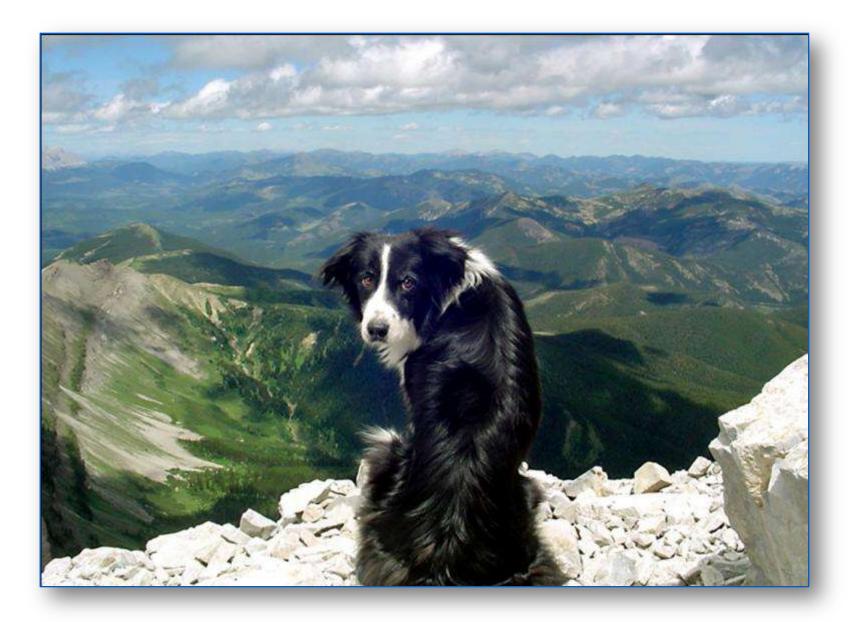
- North American Economy is a Challenge
- North America Retail Environment is Changing
- Blueberry Situation in North America is Promising
- Promotion Programs are Showing Profitable Results
  - USHBC Summer
  - CBC Winter
- The Future looks Brighter Than Ever.















# Chilean Blueberries in North America

Presented by: Tom Tjerandsen, Managing Director, North America The Chilean Fresh Fruit Association

# Thank You!

