

Chilean Blueberries in North America

Presented by: Tom Tjerandsen, Managing Director, North America The Chilean Fresh Fruit Association







Chilean Blueberries in North America Agenda

- North American Economy
- North America Retail Environment
- Blueberry Situation in North America
- Promotion Programs
 - USHBC Summer
 - CBC Winter
- Challenges and Opportunities
- Summary





Negatives

U.S. Economic Environment

- Unemployment continues to rise.
- Stock Market continues to fall.
- Belief the country is headed in the wrong direction continues to rise.
- Same store sales versus prior year continue to fall.
- Food and gasoline prices continue to rise.
- Value of dollar against other currencies continues to fall.



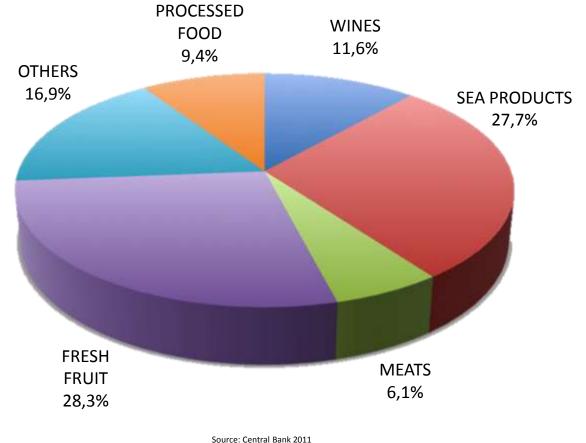
Another Negative

We are now competing with new markets in the world for the limited production from Chile

GENERAL DEVELOPMENTS IN CHILE

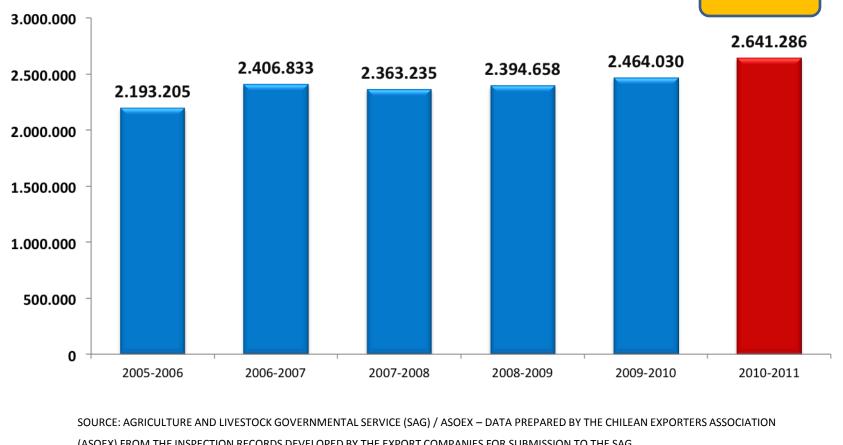
FRESH FRUIT: CHILE'S LARGEST AGRIFOOD INDUSTRY

- AGRICULTURAL EXPORTS REACHED US\$14,6 BILLIONS IN 2011
- FRESH FRUIT IS THE LARGEST FOOD EXPORTING SECTOR (28,3%)



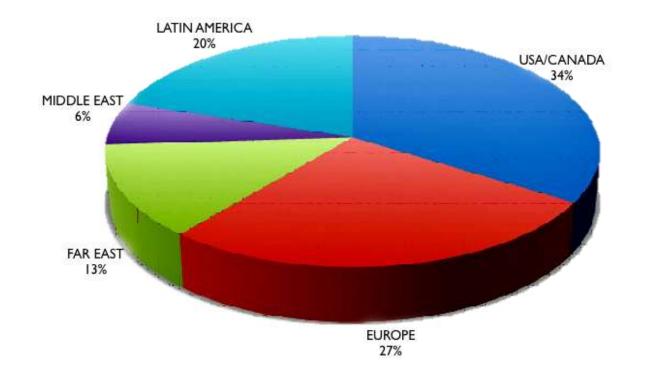
EVOLUTION OF FRESH FRUIT EXPORTS TO THE WORLD – TONS

+ 7.2%



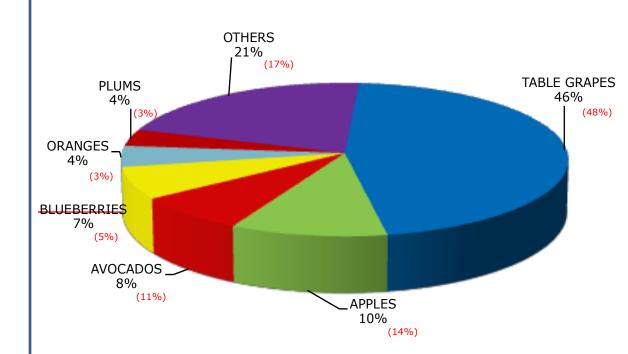
(ASOEX) FROM THE INSPECTION RECORDS DEVELOPED BY THE EXPORT COMPANIES FOR SUBMISSION TO THE SAG

MAIN DESTINATION MARKETS 2011-12



SOURCE: AGRICULTURE AND LIVESTOCK GOVERNMENTAL SERVICE (SAG) / ASOEX – DATA PREPARED BY THE CHILEAN EXPORTERS ASSOCIATION (ASOEX) FROM THE INSPECTION RECORDS DEVELOPED BY THE EXPORT COMPANIES FOR SUBMISSION TO THE SAG

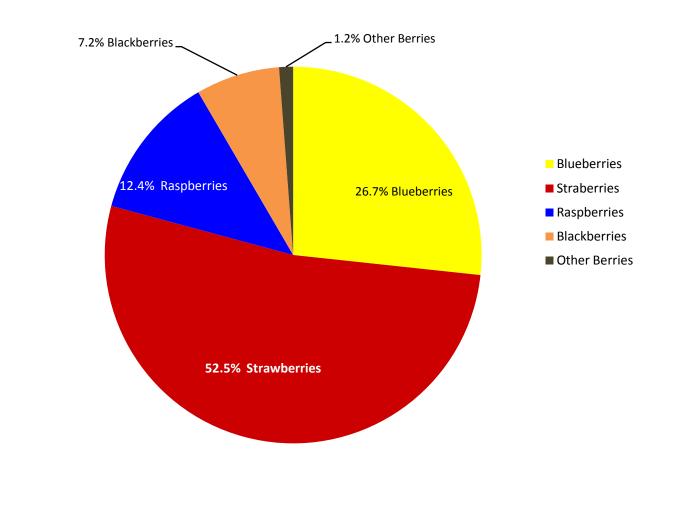
FRESH-FRUIT EXPORTS TO THE US - TONS



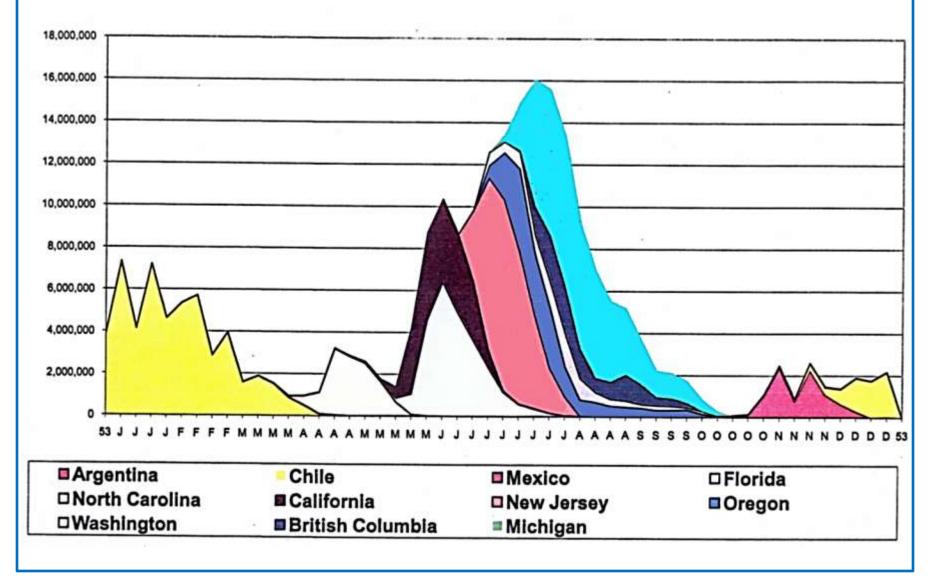
	SSEAS	% %	
SPECIES	22009-2010	22010-2011	VARR
TABLE GRAPES	425,941	397,270	-6.7
APPLES	122,526	90,419	-26.2
AVOCADOS	100,165	66,120	-34.0
BLUEBERRIES	40,842	58,386	43.0
ORANGES	28,220	38,059	34.9
PLUMS	27,237	30,476	11.9
CLEMENTINES	26,122	29,392	12.5
NECTARINES	27,022	27,975	3.5
KIWIS	21,901	22,894	4.5
PEACHES	21,473	22,584	5.2
LEMONS	17,526	20,669	17.9
CHERRIES	11,036	20,125	82.3
PEARS	14,772	17,985	21.8
TANGERINES	5,424	10,665	96.6
POMEGRANATES	270	2,102	677.7
OTHERS	5,605	7,107	26.8
TTÖTAL	896,082.2	862,228.28	-3.88

Total Berries Category Dollar Share by sub-category

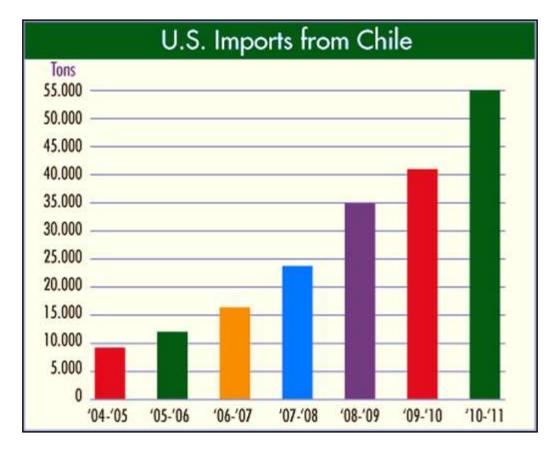
52 weeks ended 12/31/11



Global Blueberry Shipments to U.S.



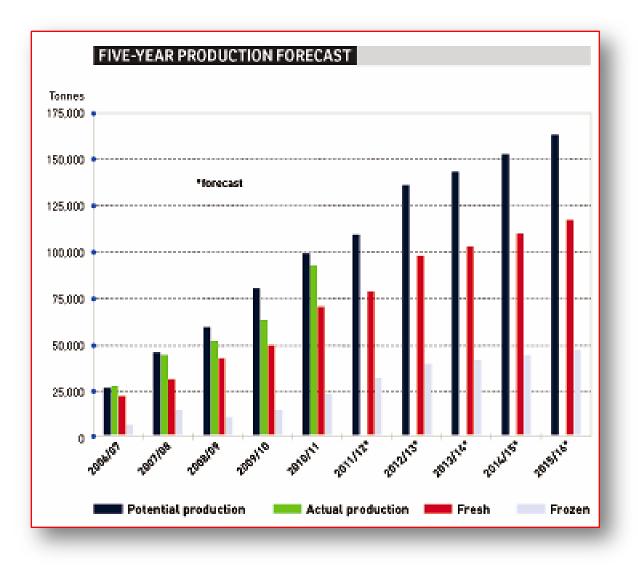
Chilean Blueberries in North America



Blueberries **Chile**



Sales Trends

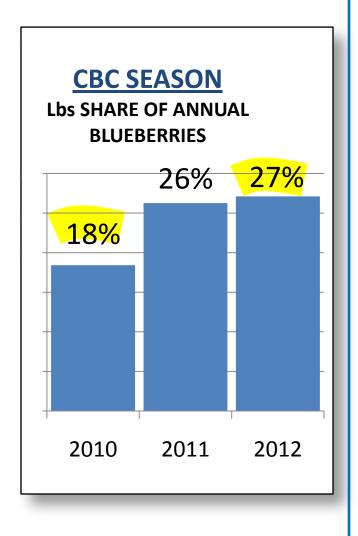


Total U.S. Blueberries 3 Year Sales Trends, 2010 to 2012

	4MONTHS ENDING MARCH						
	2010	%CHG	2011	%CHG	2012		
Dollars	207,190,978	28.3	265,787,002	0.4	266,933,704		
Pounds	30,657,638	61.8	49,596,184	4.0	51,562,941		
Purchases	63,897,176	45.5	92,948,383	(5.8)	87,585,010		

	52WKS ENDING MARCH						
	2010	%CHG	2011	%CHG	2012		
Dollars	754,810,419	11.0	837,694,277	4.5	875,704,915		
Pounds	166,449,057	13.5	188,914,028	0.7	190,180,766		
Purchases	267,989,153	12.6	301,709,163	(3.6)	290,931,394		

- Dec-Mar Chilean pound share of all Blueberries have increased from 18.4 to 27.1 share
- Pounds & Dollars are increasing each year but actual packages purchased declined -5.8% from 2011 to 2012



Total U.S. Blueberries Through 2012

Dec-March vs. April-November



Dec-March 3 year trend

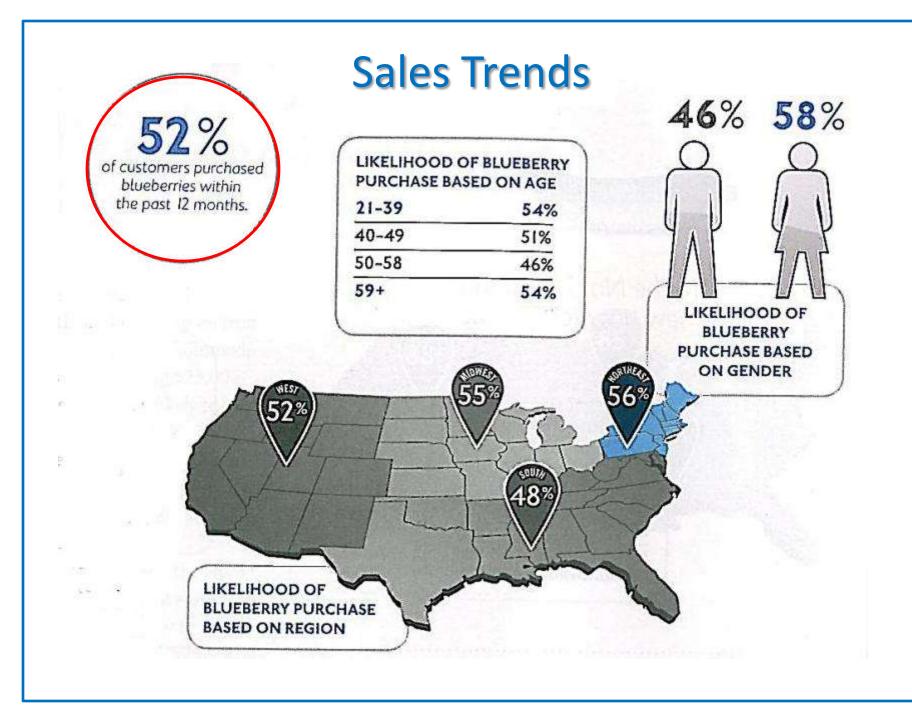
- Chilean season trending to larger size units & lower prices
- Apr to Nov. trends are flat on pack size and Ave Price
- Price gap Chilean season to Apr-Nov 3 year time narrows from \$2.73/Lb to \$.79/Lb.

Total U.S. Blueberries Dec to March Share of Package by Size

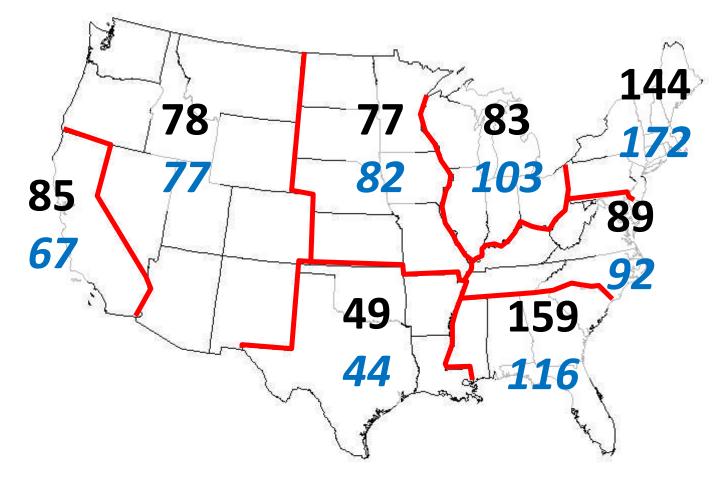
■ 60Z ■ 120Z ■ 160Z ■ 110Z ■ A/O SIZES



- 2012 broader mix of package sizes with larger sizes growing fastest
 - Equal or larger than 12 oz. size:
 - 2010 34% share
 - 2012 54% share



Fresh Blueberries Regional Lb Sales CDI to National Ave 100 = Average, Dec-March in Black versus *52Weeks in Blue*



- Southeast post highest CDI during Chilean season
- Northeast is strong during both the CFF season and Year-Round

Combined Blueberry Promotion NORTH AMERICAN BLUEBERRY **PROMOTION BUDGETS U.S. DOMESTIC** \$ 2,540,000 **GROWER CONTRIBUTION IMPORT CKECK-OFF FUNDS** (INCLUDES FROZEN) • CHILE \$900,000 CANADA 375,000 ARGENTINA 160,000 25,000 ALL OTHERS CHILEAN GROWER FUNDED PROGRAM \$350,000 TOTAL ANNUAL GROWER PROMOTION FOR NORTH AMFRICA \$4,350,000

Combined Blueberry Promotion

USHBC – Summer Marketing Program







Television Publicity





blueberries













Magazine Publicity







Newspaper Publicity







HEALTH AND FITNESS Healthy Recipe: Blueberry French Toast for Cozy Mornings

Blueberry Nepoleons: A Simply Royal Dessert



This gargeous stacked deatest is super easy to wate. (2422) - A share: Superior, in Scale eventeenionity' regul

Table

Distance of the local distance of the local

Louis Ireah black

the of Fight hand

RED. WHITE AND

lisboria

pucked # #

cohines.2

good boilts

DAVES A classes September to Associate Second State was here to Associate Second State was been parted Walk and State associated agent on the classific second state agents their the States are used a barractic of Dispetent Reinigaria and their terms was a second state with an eventy of regular. The second second second second term and their terms was a second as

The stars and by a legal , The stars give por gamma is majored to an interact of the star majored to an interact of the star indexed descent hole intermediate technol descent hole a lemma internet hole de starp is main. For any interaction descent hole and the interaction of the starp ensure the day below. How assemble with handware fresh blockberins just have bed if party expending warpoint. 2 can be beauty starting the day below the starting startistic of rouge marked the starting theory of the starting starting the day below the starting startistic of rouge marked the starting technol. The starting starting and party expedicion and provide endolved are particular for the starting starting the starting starting endolved are particular for handwares.

Peace Busedian Nambers

6 plices firm white sundwich



Additional Additional Markey of Personal Parallel Reservery Markey of Personal Parallel Markey operated by and the Second Second

1.4 Balance



ALC:10.446

The first of the second start of the first of the second start of





LittleBlueDynamos.com





Use of Social Media to Communicate With New Market Segment



FACEBOOK



blueberries



LittleBlueDynamos.com



Social Media Conversations- Twitter





blueberries



- Twitter followers number 1,700--goal for 2012 is 3,000
- Tweet Chats encourage new followers and drive traffic to USHBC website and Facebook





School Foodservice





blueberries

Blast excitement into your menus with little blue dynamos!



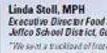


Blueberries...so easy to use and so versatile! Visit www.bloeberrycouncil.org for more bloeberry meno ideas. Bloeberries are a USDA lood.

How Do Your Customers Like Their Blueberries?



Cindy Hobhs Executive Director Child Nutrition Services Charlotto Macklenburg School District, NC "Our staff can hardly make blueberry yegunt parfaits fast enough to meet demand?"



Executive Director Food Services Jeffco Schoel Dist ict. Golden, CO

"We sent a truckload of froten biseberries to a processor to make blueberry compole to serve with general as - no more symp!"



Jonathan Dickl, MBA, SNS Executive Director School Nutrition Knox County School District, TN "Our trut deplays have dishes of blueberries the kids can grab and ge."



Wanda Grant, RD Director Child Nutrition Services Palm Springs Unified School District, CA

The commodity blueberries are exceptional in quality and the kids love them."







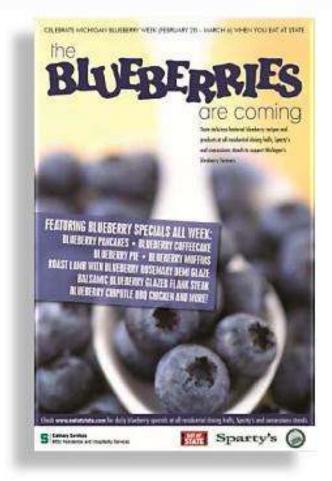
College On Campus Dining





blueberries

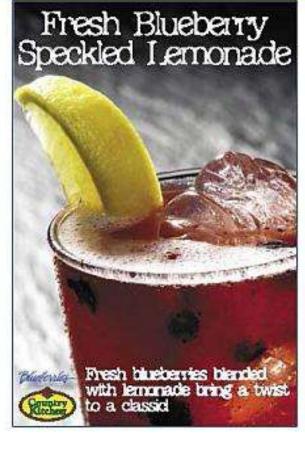


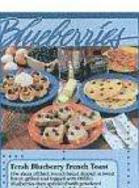




Restaurant Promotions







many served with lam-task better and using scient Fresh Blookerry Possakes

I then of the test caucies in a series for of sample in a series with their statistics and optimized with produce may series with based with produce any series with based with produce with the series of the series of the STM These

Belgian Walfle with Fresh Blueberries and the local knowled with F2010 Blockweise and speed as going, or well with knowledge batter and Add in more, have in concept for \$2.50

Bischerry Topped Outstal tring advertals una conten con upper win time

Old-Feshioned Blueberer Shortcake The split is body to be an add bit is man, who pool suppli-beau consider a web station from who are a more with the board party const. \$2.75

Einsbeury Speckled Lomonade Prese and the local product of the state of the PART I Charles reported by a scheduling state presentation. 1(1):01 Ver, also RODOL Danier for and Direct form with and scored like basic scales in these, 2007

Sunshine Blue Chicken Salad Conewich

Es car own homowade charshy disclost value drigsled with blackerrystellar dreaming narrouncied by from blackerry frust solid and topyed with touched almostly. We keep mail to to a blackerry consecute for a charbon aniad creation the years reserined before



blueberries

LittleBlueDynamos.com

Combined Blueberry Promotion



Combined Blueberry Promotion

CBC – Winter Marketing Program







Overall Challenge: How to effectively reach 350 million consumers with \$350,000.







Solution:

Motivate our partners in the distribution chain to use their resources to carry our message for us.





Blueberries **Chile**

Sales Research

Blueberries

Optimizing Jan-April Sales

Executive Summary Blueberry Selling Best Practices

Results

Prover

Ever Wander.

Fundance - bere low on Egen

Next star should i tealing?

Astorner

as a whole

(pice 1) Galances

TAKEN HOLEFT DI LIDRINGEN

service my lot boart · How early in the settion should i provide?

Dame PCB unity provide a life in paint?

Now We Know!

ents replicably or test

The BEADASAS BEALDING TACTICS OF HIGH PER

Expended valvely across each true onlegate to give

Opcore beny packages – especially brancements to sit

random weight products and they re-growing baser the

nontable concurrents are using HSLow or Every Day following ofter beat precises including prometane

· Early-season promotion, followed by a considered

POS calls etter/ton to inese high-exputer serve.

- High partnerses promote multiple variations at the case

Promite endoge variables at the party are Fand weight grape packages sail at higher retails per

Based upon an analysis of sales per \$MM ACV, 9 retailers were discovered to be selling twice as many Blueberries as all other 130 retailers. All of these "best practice" retailers utilized similar tactics to achieve superior results.

Assortment

Best of class retailers consistently sold both small and large packages of Blueberries; they sold either 4.4 oz. or 6 oz. units along with a larger 12 oz. and/or 18 oz. package.

Pricing

Best performing retailers were aggressive in promoting Blueberries both regular non-promoting retails as well as promotional retails. Their retails were always competitive.

Promotion

Blueberry promotions were the key to superior results. Best of class retailers advertised +10% more of the time than the other retailers (55% versus 45%). When best in class retailers promoted, they increased sales +50% more than when Blueberries

were not advertised. Blueberries were often promoted

with other berries and this increased their sales another 13%.







Sales Research







Understanding Trade Perceptions of Chilean Blueberries

> **Trade Survey Results Report** developed for:







Opportunities for Growth: Consumers Retailers/Wholesalers Foodservice Operators/Distributors Importers Exporters



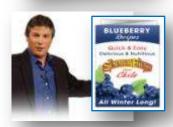


Consumer PR Campaign

Promoting Good Health

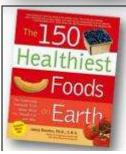
Early Season





Media Blitz

















Promoting Good Health



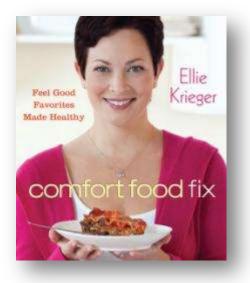
CBC spokesperson and author Jonny Bowden touts Chilean Blueberries on a nationwide media tour



71,089,810 homes were reached – a little over 61% percent of all U.S. homes – with our blueberry health messages.

Promoting Good Health

National Satellite Media Tour





Our Registered Dietitian and Chilean Blueberry spokesperson, Ellie Krieger executed a Satellite Media Tour. Over 16 million homes were reached in the early 2011-12 season

During her interviews, she demonstrated her Crispy French Toast Fingers with Blueberry Maple Sauce utilizing fresh blueberries from Chile. In every interview she referred to "These little blue dynamos."

Promoting Good Health









In total, this season's Chilean Blueberry TV and online media coverage reached an all-time high of over 125 million viewers













Consumer PR Campaign

Promoting Good Health

Reaching over 18 million consumers

with expanded U.S and Canadian distribution of fresh new

blueberry recipes to national and local

print, broadcast, and online food media.

SNE IVS Ut og ied over dieged Nog, rok verget Ut hig means grow man Many chapters had been previous it is dial to be the

e distant ferraris and electric series

maplin designs has \$ 12 strongs

man there that Deriver there there are available

CONTRACTOR NO.

Chile

Fruits | Chile

Fresh Chilean Blueberry Chicken Salad with Almo

or i Specific end or and in our property of they intributed, dallage

beal and real him mercan principal. Careeb with into her descende

in and bill profily this run. In a small energy local add ma

112 salarina, 11 gen Sar, Coll salarina Sare Lab, 11 year valorizani bar Salary aka 1 gen distang Sare, 22 gen panan

Suctonies (Chile

Chile ! Fruits\1Chile Inith Chilant Blueberry Chicken and Pork Marina million in salary, pathene its has seen at the party

and loads

ning boline one i flas Dynewsieri Hitrophylane, ong

Board Area ball

Constitute of



COLUMN TWO IS internal statistics in



anney excited contracts extentions. minut enforcer. Or n in solar ber perk kenderhold som ken af solarf solar prems, por en ind settigtern gravet. Frærke atte state state

(FIG495) PS 4201162 (Journal on Konsing), administrative contrast to the colorest, the previder value affected from the topics and according to the top contrasts of alternative dataset and the topic contrast of the colorest from the topics of a contrast of the topic contrasts.

NAME AND TAXABLE ADDRESS OF TAXABLE PARTY. Budene IChre







ing attack second subsection gat, befor, heating provider a cited the stantist consultant contraction for some 1 that of the basis, but the a flow winters, process and despt worm to form wholk complete sites of the shough that series in Splittle Prints with a fairs, give the past is negatives. Deadly delayed into right 1 is classific writes and with ignories of fease 100 minutes

in the off is with the contract of the factor of the state of the state up, final stands with named a ward or title estimating 1 http://www.hak When heldlin and the bigging has been and short through ality ways, Printed

PROPERTY.

Manhanan Talaya (d. 13) and reactions of a gave second of the Bing monitories. We say unlikes and particularly for Galaxy Net:

or Part of Dillion had Dut Annua



Fruits | Chile Erech Chilson Numberry Green Tea Smooth out the second s

Chile !

ARRIVATION OF A PLANT Integ 2 manufacture included add 3 may beep Obligan admitted on int here she was able of president and she in the second second

and the second second

STREET OF of well and top with hirt pain

or show the prior bid prior of " Gant Tax. I aming such ill relation and if I are don on the

on the Assessment with Relations Japan Data Day, Congradians, Optical

ups from the Christer Tauls Ford Aces

/Etidenics: Chire



Chile

Fruits | Chile

Fresh Chilean Moeberry, Apple, 6



Promoting Winter Usage at Point of Sale





Promoting Winter Usage at Point of Sale



MINI BLUEBERRY TARTS with ORANGE CUSTARD I trapical pairs pass. Insul

the tell of the hand, we have to have measured the



BLUEBERRY



in factorie ille in ingene asterateriel Deng matteriel into denge ingen



Promoting Winter Usage at Point of Sale





Promoting Winter Usage at Point of Sale



Display Contests Throughout the Season



Display Contests Throughout U.S and Canada



AWG-Springfield - gift card expenses of \$1329.10 Case movement increase of 3,923 cases or 160% Sales were up \$85,470 or 151%



Weekly Feature Ads Throughout the Season

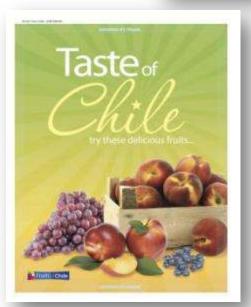














Blueberries Chile

Trade and Industry Communications

One of the **Categories** in **Produce!**

Blueberry demand continues upward. With these Little Blue Dynamos[™] from Chile,

BLUEBER





+ Genutile with 1002 unes all year tring. · Fresh deficient flatte



Prepare for increased demand sparked by unprecedented 2017/2012 winter promotional support.

· New writer recipes and evelopian will be distributed nationally to nevergapers, megazives and food serbutes, which will also

heigh build incremental takes for the in products strenweight Radio and talevision inexcages focusing an healthful une and defenses Chileast Southernian backed by health and outstice experts, will be telepted in key markets





Chilean Blueberry Committee launches aggressive promotion campaign

By Commissi DiMagman

The Chilcast Blueberry Committee int Sonoma, CA, has faunched an aggres- development to help educate com-New Too, in support tales and con- benefits of the "Little Bias Dynamos," sumption of fresh blacherrises from registered stademark of the U.S. High Chile during the winter months in bush Blasherry Council. North America. The committee Tom Terandien managing director announced the program Dec. 1.

dist and lifestyle.

Mueberry weiper, developing Immaure

highlighting pertinent research and collising the help of nationally recognized research and eve promotion campaign. New Year, summer about the health and matrices

of the Chilean Fresh Fran Association, The sampsign, timed to councide. North America, said the campaign scale with record highs in projected Chilean kicked off the last week of December blueberry volume into North America, and will run through lanuary, 'when is aimed at consumers. It focuses on the Chilean blueberries are at these peak," health benefits of fresh blasherries and the said. "North America is the top how savily they integrate into a brabby export market for Chilean blachenies. We are committed to providing support Through the multi-faceted campatgs, to out retail and foodservice base not the CBC encourages consumers to add - only by ensuring a continuous wintertresh bleeberries to their diabes as they time supply of high-quality, summerattive to be healthier by adding new desh lisit, but with creative promotion-



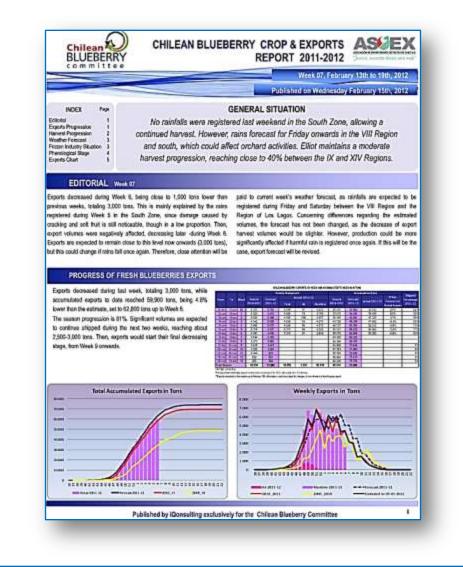
inenv creations to its stock of nutritions all programs that resonate with con- The Chiesan Blueberry Committee has a new marketing campaign to support Continued on page-19 subsec of its blueberries. (Photo countersy of the Ovlean Blueberry Convertine)

Mindatell producenews.com

Trade and Industry Communications



Trade and Industry Communications

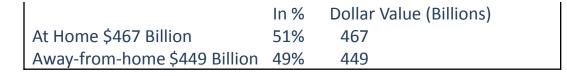


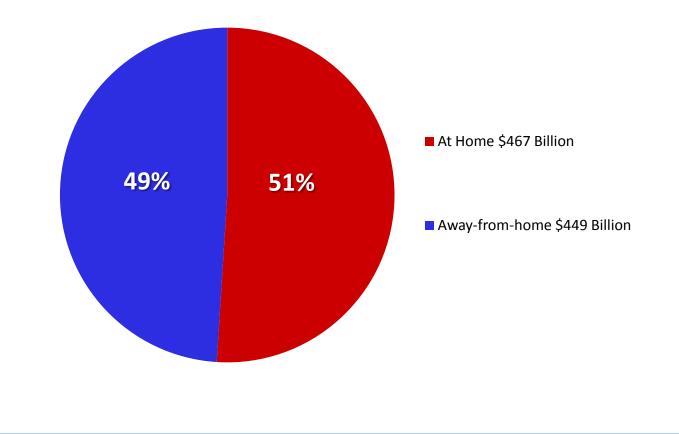
Trade and Industry Communications

Exhibits / Trade Show Participation Featuring Chilean Blueberries at:

- PMA
- Canadian Produce Marketing Association
- New England, Eastern, Pacific, South East, Midwest, and New York Produce Expos.

Food Dollars Spent at Home and Away-from-home







Foodservice Campaign

A Steady Stream of Trade Media PR





ertai detetand - cop for garatult rollshied forta close out chines, chapped these to may be bep. contaction aread, insufficial, practice and passes used strending, as a

her call, to lady for the secondary for the start of sight have error heavet. Out-loads lossed on liver largetale episate largers, and reserve code waters concertioner, New autor and its stand y Tenents way voice additional proling with it is an attack from the writer at intrigences until beack to server

Brought to you by Mitch how Think fundance berry -----

For the beight adapt in term standers, but how, will the bright that the wester and netshis the testpic Main post at traight in they make at history boots



Recipedia



Wake Up!

te interest not only in morning r time for your menu to rise and shine vorites and reinterpreting breakfast and French toast. At Mindy's HotChocolate Re hash (\$13) was a Fall brunch item, it was made Nichols Farm fingerling potatoes, French greet served with two poached eggs. Brunch at Ash featured Apple Pie French Toast (\$12) with Call a topping of roasted local apples and crunchy got a taste of what they were missing when Wi featured a special event, Breakfast for Dinner (ity). The event showcased the restaurant's wee 7 p.m. with a progression of featured dishes su with Local Honey, Dried Fruit, and Currant Toat Waffes with aged Cheddar and Indiana Maple see this month's recipe section with ideas such and Idaho Potato Hashbrown Muffins from Hy



Yogurt Parteit

From: Warrie Van Akin, Director of Optradionia, Crowne Plaza Concord, Vineyards Chop House, Concord, GA. Yeld: 8 sarvings.

3 fresh Chilean kiwi, peeled and diopd %-W* 1 pint hesh Chilean blueberries 3 Chilean persimmon or fresh massing means thread

On-Trend Recipe

Spinach Salad with Clementine. Fresh Chilean

Blueberries, Avocado and Orange

Vinaigrette to they beathy attrives that to sees thank the to and bit. Its seguriarized to that sizes fore futabilit incredents with thick, unaway desirings mean, that Lathed strates a light ofner wrongette to entance - out many - the fresh factors of the hull and





 Adjust seasoning with sail and season Over any orthogoats. . Other sone beau abands the statust bloom them the read to be added if my Bill. To server into salar staladata anari a man that bethave well? Do their resources Play ettenit shedd far lefny charaft, fan einig o sell a fol of fanor Plate astelen asses 12. The add to be the association of the

of it the water is about to Retrigensis and talgar is card Achi Shi semanting segmentrik-ay to the denaming basis groups to balls note that protection

T. Ald shough proor used dynamight light

more the set of country rule very depending on table and merchanical the begin:



FOR HORE

PROBABILITY OF MERCH

IDEAS: Our website

and brunch recipes developed and for

full-service resilies

rants, plus a recipe clatabase organized by

chefs' names. Check

out more menu suppentitions and recipier

of www.restaurant

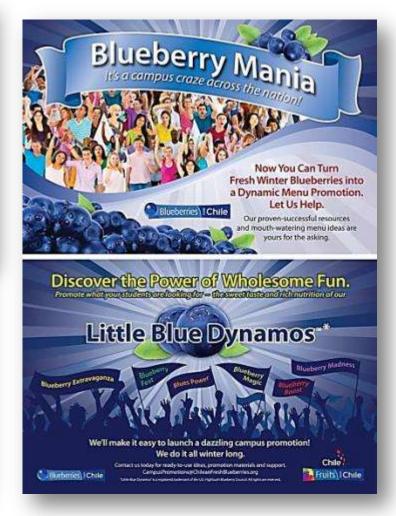
hospitality.com.

offers breakfast



Foodservice Campaign





Blueberries at North Carolina State



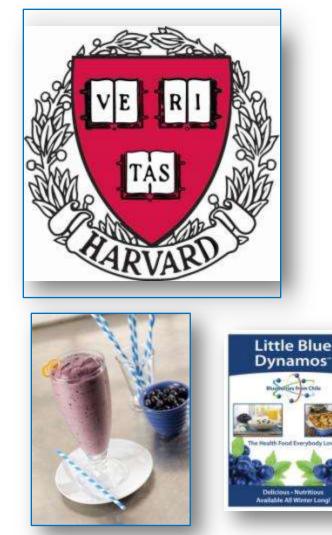
 3 days of blueberry recipes at dining halls across campus for breakfast, lunch and dinner

Promoted with facebook, posters, table tents and digital signage with "Kick the Winter Blues with Fresh Blueberries" theme

- Chef Kenji Terawaki guest starred during a dinner and lunch service
 - Prepared and served two custom recipes
 - Conducted a training session with culinary staff
- 200 t-shirts given away
- 250 nutrition brochures handed out

Blueberries at Harvard

- Blueberry recipes featured at dining halls across campus
 - Promoted with posters, table tents and digital signage
 - Fight the free radicals theme
- Blueberries displayed on fresh fruit bars and in savory recipes
 - Fresh blueberries and Sao Paolo shrimp
 - Winning smoothie served for the next month
- 100 t-shirts given away
- 3,000 nutrition brochures handed out



Blueberries at Cornell University

Blueberries Chile

- 10 days of blueberry recipes at dining halls across campus
 - Promoted with posters, table tents designed by CBC
 - Blueberry mascot costume!
- Culminating in blueberry smoothie-making contest
 - 182 entries, hours of tasting
 - Winning smoothie served for the next month
- 150 t-shirts given away
- 3000 recipe brochures handed out





Blueberries and Aramark



- Westminster College showcased Chilean blueberries the first week of March
- Used the Fight the "Free Radicals" theme
- "Blueberry Trivia Wheel", offered 50 t-shirts as prizes
- Blueberry recipes at dining halls across campus for breakfast, lunch and dinner
- Promoted with posters, table tents and digital signage with "Fight the Free Radicals" theme



Attended by more than 7,000 catering and event professionals. One of the fastest growing segments in foodservice.

The biggest show in the industry!







Las Vegas Convention Center



Foodservice Campaign

Other Industry Events

- National Association of College and University Food Service
- PMA Foodservice Expo
- International Foodservice Marketing Association
- Culinary Institute of America









Foodservice Campaign

National Foodservice Distributor Promotions





Social Media



Chilean Blueberries in North America

Summary

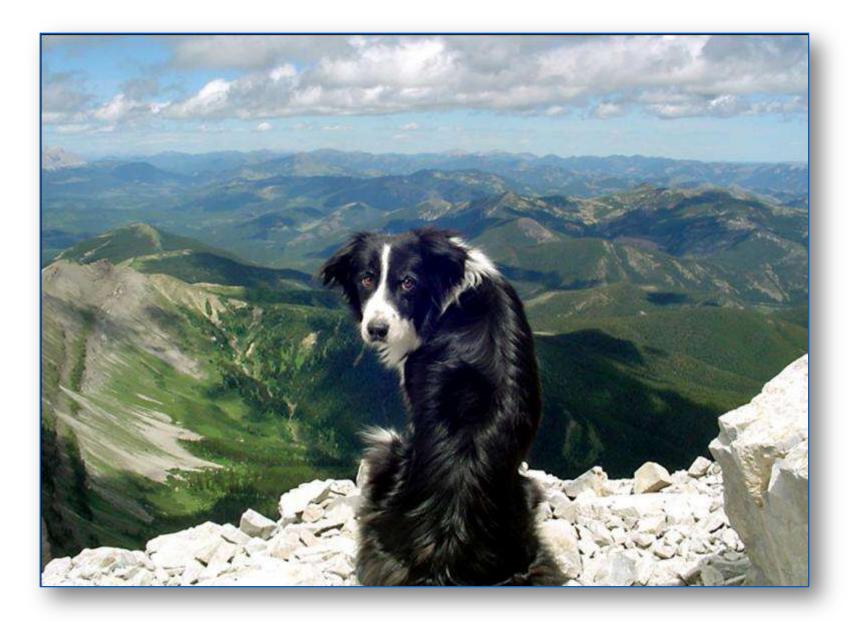
- North American Economy is a Challenge
- North America Retail Environment is Changing
- Blueberry Situation in North America is Promising
- Promotion Programs are Showing Profitable Results
 - USHBC Summer
 - CBC Winter
- The Future looks Brighter Than Ever.















Chilean Blueberries in North America

Presented by: Tom Tjerandsen, Managing Director, North America The Chilean Fresh Fruit Association

Thank You!

